

## DCP 419

### 'Pre-Notification of Planned Supply De-Energisations

#### COLLATED CONSULTATION 2 RESPONSES WITH WORKING GROUP COMMENTS

Company	Confidential/ Anonymous	1. Feedback on proposed solution	Working Group Comments
Centrica	Non-Confidential	We disagree with the structure of the flow, there is limit connection between the appointment date in group BBB and the cancellation in group CCC based on Appointment Type. What happens if the customer has 2 appointments booked (fitting and removing a check meter), which one would the cancellation apply to? It would therefore be more logical if group CCC was a child of BBB	
Indigo Networks	Non-Confidential	Indigo Networks are in support of this CP and have no further comments	
Alt Han Company	Non-Confidential	<p>Dear DCUSA colleague,</p> <p>Thank you for the opportunity to provide feedback on the proposed specification.</p> <p>This response is from Alt HAN Co in its capacity as a Crowded Meter Room Coordinator (CMRC), where we use 'Shared MEMs' to resolve Crowded Meter Rooms (CMRs). If the DCUSA DCP419 change is approved by the Authority, Alt HAN Co, as the CMRC, would be obligated to pre-notify the relevant DNO in the event of a planned supply interruption where a smart meter is de-energised as part of the CMR works. In practice, this obligation will be fulfilled through the MEMs who are performing the work on our behalf.</p> <p>As we previously stated in our response to the Request for Information for DCP419 submitted in October 2023, the CMR processes already contain a mechanism to notify DNOs (where this information has been requested) of CMR activity in their network region. This can be delivered bilaterally to a</p>	

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		<p>CMR contact within the DNO and/or by providing access to the CMR Frontier System so the DNO can check CMR cases under resolution. This alternative solution will provide a notification route to the DNOs for CMR-specific activity and does not address the broader issue of Supplier/SIP de-energisation.</p> <p>Attached is a draft template of the notifications we are currently sending to the DNO; this notification is circulated once a date has been confirmed with the BNO. <b>Attachment_01</b></p> <p>Other points of feedback are provided below.</p> <ul style="list-style-type: none"><li>• Alt HAN Co does not have a specific preference for a new or existing flow to fulfil this obligation. However, the MEMs have indicated that they would prefer an existing flow, as the creation of a new flow would incur significant costs, add to the implementation timescales, and present risks at a time when the industry is incredibly busy with MHHS changes. They have suggested that the D0139 could be a likely candidate for this.</li><li>• The DNO expects to receive a warning of the intended de-energisation event at least a day in advance. The MEMs have stated that they would send this once the rectification date is confirmed and agreed, which would always be further in advance. So, this would not be an issue.</li></ul> <p>With regards to the specific information requested in the flow:</p> <ul style="list-style-type: none"><li>• J2050 (customer agreed appointment date) for this the CMR MEM would apply the date of the planned work as the CMR process deems customer agreement unless confirmed they wish to opt out for CMR works.</li></ul> <p>In conclusion, there is a credible alternative available for Alt HAN Co to notify DNOs via the CMR Frontier System. If approved, the DTN flow would</p>	
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		<p>fit into our operational process and would need to be incorporated into our CMR Frontier System.</p> <p>Thank you for considering our feedback. We hope you find this information useful.</p> <p>Please get in touch with either David Jones or Priya Punj if you would like to have a further discussion.</p>	
E. ON Next	Non-Confidential	<p>Initial comments on the flow structure</p> <ul style="list-style-type: none"><li>• We note there is a customer cancelled appointment field. Is the expectation that a new flow would be sent to the DNO on an appointment being cancelled? Why would that be required because in those cases no power outage alert would be received. What about supplier cancellations and aborts?</li><li>• Why would the DNO need to know whether the appointment is initial appointment or a re-booking?</li></ul> <p>On our MEM's side this really is a significant change due to how our MOP/MAM system is configured. It would require significant development and lead-time. We provided an alternative solution as part of our RFI response and on checking the working group minutes, I cannot see that it has been considered. We proposed that if a power alert was received and then power was restored within perhaps an hour or two then the alert could be ignored. There would need to be special consideration to anyone on the PSR of course. Can you please confirm if this option has been considered?</p>	

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		We also still have not received an adequate case for change from the DNOs – how many customers are being contacted because a power outage alert has been received and how many of these cases were standard appointments? Have DNOs considered how many of these new market messages will be received? suppliers have provided information via the RFI but as far as we are aware DNOs have not. What conclusions have been drawn from the information suppliers submitted?	
Northern Power Grid	Non-Confidential	Further to your communication below, from colleague feedback here at NPg, the general feeling is that this seems a sensible notification to receive. I have had no specific comments to the dataflow specification itself, we were more concerned with our own internal systems and ensuring the new flow feeds into the appropriate sections.	